Supporting People Local Commissioning Plan 2017-18

Wellbeing Impact Assessment Report

This report summarises the likely impact of a proposal on the social, economic, environmental and cultural well-being of Denbighshire, Wales and the world.

| Assessment Number: | 49 |
|--------------------------------------|--|
| Brief description: | The LCP updates on Supporting People's commissioning intentions for the next financial year, following on from the broader three year 2016-19 plan, published earlier this year. It details Denbighshire Supporting People's strategic priorities; need, supply and service gaps analysis; consultation evidence; priorities for development, and service development. |
| Date Completed: | Version: 0 |
| Completed by: | |
| Responsible Service: | Community Support Services |
| Localities affected by the proposal: | Whole County, |

IMPACT ASSESSMENT SUMMARY AND CONCLUSION

Before we look in detail at the contribution and impact of the proposal, it is important to consider how the proposal is applying the sustainable development principle. This means that we must act "in a manner which seeks to ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs."

Score for the sustainability of the approach

Could you do more to make your approach more sustainable?

(2 out of 4 stars) Actual score: 15 / 24.

Summary of impact

Wellbeing Goals

| A prosperous Denbighshire | Positive |
|---|-------------|
| A resilient Denbighshire | Neutral |
| A healthier Denbighshire | Positive |
| A more equal Denbighshire | Positive |
| A Denbighshire of cohesive communities | es Positive |
| A Denbighshire of vibrant culture and thriving Welsh language | Neutral |
| A globally responsible Denbighshire | Positive |

Main conclusions

THE LIKELY IMPACT ON DENBIGHSHIRE, WALES AND THE WORLD

A prosperous Denbighshire

| Overall Impact | Positive |
|--------------------------|---|
| Justification for impact | Negative consequences are largely linked to potential funding losses, which is of course not unique to SP. SP Plans are all made in line with SP aims, fundamentally around supporting independence - the Plan is also heavily influenced by the Social Services and Wellbeing Act and Wellbeing of Future Generations Act. |

Positive consequences identified:

The Wallich (SP commissioned) has been running a trial use of technology (e.g. text messages, social media), as an alternative means of delivering support - this has reduced car travel. The Plan outlines that this pilot will be being reviewed.

Education, employment, volunteering and training are key areas for development outlined in the Plan - our plans in line with this priority, along with looking at different ways of delivering support, e.g. group work, will provide opportunities for communities to contribute and develop their local economy.

As above, education, employment, volunteering and training are key areas for development outlined in the Plan - this will include working alongside our Tackling Poverty partners to develop ways to build skills amongst our providers in supporting outcomes in these areas.

Building skills to achieve independence is at the heart of all SP provision. The Young People's Positive Pathway, as outlined in the Plan, will have a particular focus on early intervention and longer term planning, with building young people's skills to ensure that positive outcomes are sustainable, being a major tenet.

All of SP's supported housing has been site assessed and agreed against SP quality standards. SP will also be looking to forge greater links with transport agencies (particularly third sector).

SP will continue to ensure that its support is available to all, including people with children - SP's support does not necessitate childcare. In supporting people to achieve outcomes in education, employment, volunteering and training, we will be working closely with other Tackling Poverty Partners to ensure that child care schemes can be utilised.

Unintended negative consequences identified:

SP must make its commissioning decisions not only on quality of services, but on availability of grant funding - SP is therefore unable to make assurances around decommissioning until the budget is confirmed by Welsh Government.

Mitigating actions:

In making decommissioning decisions, SP follows a rigorous decommissioning strategy, which includes consultation and impact assessment.

A resilient Denbighshire

| Overall Impact | Neutral |
|--------------------------|---|
| Justification for impact | The Plan proposes nothing in the way of structural change; SP is support-centred. |

Positive consequences identified:

SP have commissioned work with Countryside services, which last year ran a project that achieved: Planting of 80m conservation hedgerow Planting of 350 Native Trees Planting of 2000 Native Wildflower Plugs Clearing, seeding and raking: 80m / 30m Wildflower Meadow Creating a Native Shrub bank Planting a community Orchard 105 trees Clearing and litter picking the site Stone picking site

Unintended negative consequences identified:

Mitigating actions:

A healthier Denbighshire

| Overall Impact | Positive |
|--------------------------|--|
| Justification for impact | SP's outcomes measurements are very much in line with improving overall wellbeing; the Plan is also heavily influenced by the Social Services and Wellbeing Act. |

Positive consequences identified:

All SP service users are supported to make positive lifestyle choices, and SP has several specialist projects relating to areas such as alcohol, substance use, and offending, for example.

All SP projects supports service users in matters such as menu planning, cooking well on a budget etc.

One of SP's priorities is to look at different ways of delivering support, particularly via group work. We are also looking to forge greater links with transport agencies to support community participation.

SP will continue to commission a number of specialist mental health projects. Service users leading a healthy and active lifestyle is one of the outcomes SP projects are measured against. It is also expected that service users are supported to access healthcare, e.g. their GP.

Unintended negative consequences identified:

Mitigating actions:

A more equal Denbighshire

| Overall Impact | Positive |
|--------------------------|--|
| Justification for impact | As a Tackling Poverty Programme, increasing equality of opportunity is a fundamental tenet of SP's work. |

Positive consequences identified:

An Equality Impact Assessment has been undertaken of the draft Plan, which has identified no adverse impacts on any of the protected characteristics. SP additionally commission some specialist provision to work with people under certain protected characteristic groups, e.g. learning disabilities. SP have made a significant contribution to the development of of the Homeless and Vulnerable Groups Health Action Plan, and will continue to support the implementation of recommendations from this work. SP is one of the 4 Tackling Poverty Programmes, and has been and will continue to work closely with our TP partners in addressing our common goals.

Unintended negative consequences identified:

In our proposed review of the balance of specialist / generic services, it may be that (post '17-'18) some specialist provision is remodeled.

Mitigating actions:

Any provision remodeled in future will be informed by an EqIA, and consultation.

A Denbighshire of cohesive communities

| Overall Impact | Positive |
|--------------------------|---|
| Justification for impact | As above, SP (and its projects) have worked closely with other agencies to develop solutions to issues impacting negatively on communities. |

Positive consequences identified:

Safety of self and others are outcomes which SP providers are measure against. Domestic abuse is also a key aspect of SP's plans - A strategic group has been established between Supporting People and the Community Safety Partnership to address domestic abuse in Denbighshire. This group has representation on the North Wales Gender Based Violence Domestic Abuse and Sexual Violence Forum. Denbighshire Supporting People regularly attend the All Wales Domestic Abuse Modernisation Group and hope to further increase North Wales representation on the group. Denbighshire Supporting People will also contribute to the Domestic Abuse Task and Finish Group to be developed by the RCC. Target hardening is on the national agenda with slippage funds being allocated by Welsh Government to purchase equipment across the country, £68,500 allocated to North Wales. â€~Soft' target hardening equipment has now been distributed to SP specialist DA services across Denbighshire, to enable staff to offer the equipment to low/med risk service users. Supporting People Grant terms have also explicitly included the fitting of target hardening as SP-eligible, which Denbighshire Supporting People intend to support.

In addition to developing group work support, SP also have a Service User Involvement Officer, who is working with Providers to improve opportunities for participation and engagement.

SP will be continuing to work alongside colleagues related to managing antisocial behaviour, e.g. by attending the ASB Tasking Forum. SP is also undertaking work to look at the viability of 'wet' provision, partly in response to street drinking issues in Rhyl.

Unintended negative consequences identified:

'Wet' provision, if not managed properly, could have the potential to impact negatively on the community.

Mitigating actions:

SP are not currently at a point of making any kind of decision around wet provision - however, in the development of ideas and knowledge bases, SP will ensure that expertise is heavily consulted, so that any possible ultimate developments will be well informed (and managed).

A Denbighshire of vibrant culture and thriving Welsh language

| Overall Impact | Neutral |
|--------------------------|--|
| Justification for impact | There is nothing specifically set out on any of SP's plans around the Welsh language; however, Welsh language policies continue to be monitored. |

Positive consequences identified:

The SP Team conforms to DCC's Welsh language standards, and SP projects are expected to offer their services in both Welsh and English. As above.

As previous, SP's work with Countryside services.

Unintended negative consequences identified:

It is not a requirement that all SP staff and project staff are able to speak Welsh.

Mitigating actions:

Ensure that all staff are aware of policies, and encourage staff to take up training.

A globally responsible Denbighshire

| Overall Impact | Positive |
|--------------------------|----------|
| Justification for impact | |

Positive consequences identified:

Employment practices, standards of working conditions and contracts, health and safety, bullying and harassment etc. are all monitored in SP contract management and service reviews.

SP works closely with many organisations in Denbighshire to ensure cohesive and joined up working.

Unintended negative consequences identified:

Certain local businesses have raised concern around the impact of (ongoing) projects, whereby service users undertaking ASB do so in the vicinity.

Appendix

Mitigating actions:

SP are continuing to work with other agencies (e.g. the Police) in addressing ASB, and alleviating community concerns.